

# MATCHNow Policy

## Feature Enhancements and Corrective Updates

From time to time, TriAct will introduce enhancements and/or corrective updates to the MATCH Now system as follows.

### **Planned Feature Enhancements**

TriAct will provide at least 60 days notice to Subscribers and Access Vendors (Customers) prior to the introduction of new planned features, and will provide significant opportunity for Customers to test their systems against the new functionality before it is introduced into the production marketplace. Where more than 60 days is required for the industry to prepare, TriAct will consult with Customers to establish an acceptable schedule.

### **Emergency Patches & Corrective Updates**

In order to address issues affecting the immediate operation of the MATCH Now marketplace or its Customers' systems, TriAct may occasionally be required to install software fixes on short notice. TriAct will work with Customers to schedule the introduction of these changes as quickly as possible, taking into consideration the impact (if any) on their systems and the need (if any) for testing.